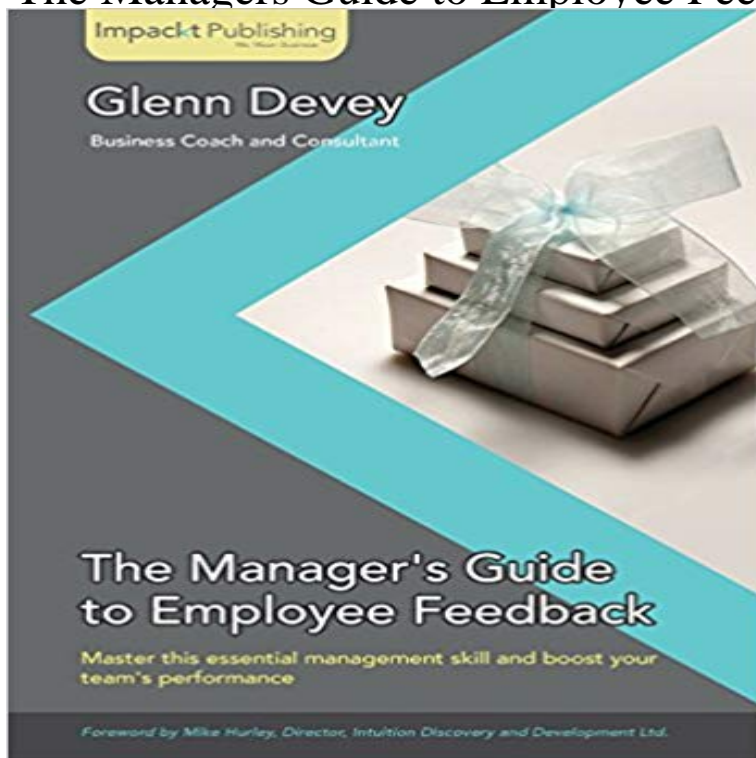


## The Managers Guide to Employee Feedback



Expert Business Coach and trainer Glenn Devey shares with you his inside secrets to delivering the best feedback to engage your staff in their development journey. Critical to your success as a manager is your ability to consistently raise the performance of your team members, and the best leaders let their staff know exactly how they are measuring up. This friendly, engaging guide will give you a shortcut to a management skill that is valuable and rare, but essential to make your mark as a great leader. Let Glenn show you how to master his tried and tested feedback models, and you'll be able to deal confidently and fairly with your staff even when stakes are high. Step by step, you'll learn to deliver professional and effective reprimands with minimal stress, apply subtle psychological tactics to steer your team towards success, diplomatically deliver feedback to senior leaders, articulate your feedback to keep your team motivated, and deal with difficult feedback situations. Packed with tips, advice, real life case studies and written with humor along the way, this accessible guide will help you to fulfill your management potential.

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